

## Community Services

## CHC52021 Diploma of Community Services

(CRICOS 111835M)

## Pathways and Credits to Higher Education

This course is the mid-point of the Community Services stream of courses and prepares the students to have knowledge and skills for paraprofessional work and/or further learning at the Bachelor level.

Community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management, program coordination or the development of new business opportunities. All candidates must have **completed at least 200 hours of work**

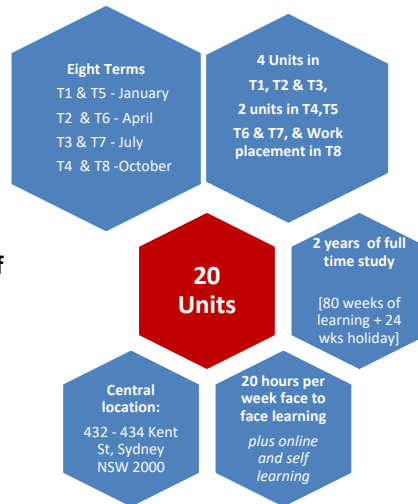
This qualification is delivered over 104 (80+24) weeks. Teaching is conducted face-to-face, 20 hours per week in a classroom environment. Five hours each week of self-study is recommended during term time.

Teaching sessions are trainer-led in-group sizes of up to 30 participants. The teaching program is undertaken using a planned schedule in accordance with national standards.



## Course Details

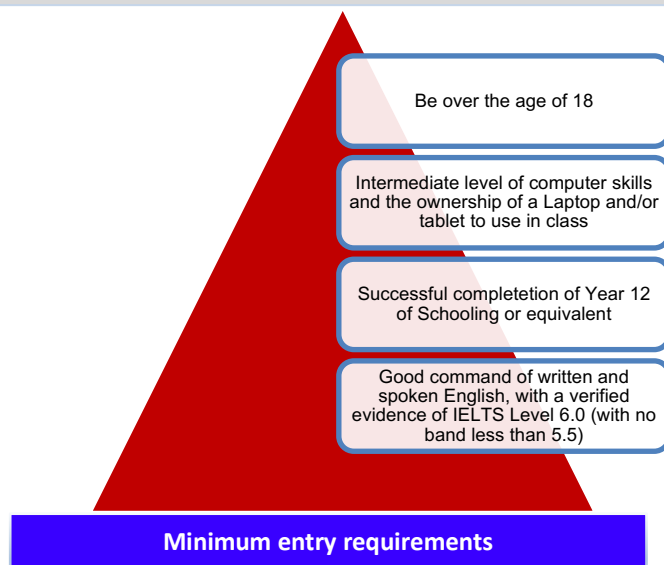
### (CHC52021) Diploma of Community Services (CRICOS 111835M)



## Units of Competency





<b>Term 1</b>  <ul style="list-style-type: none"> <li>•CHCDFV001 Recognise and respond appropriately to domestic and family violence</li> <li>•CHCPRT027 Work collaboratively to maintain an environment safe for children and young people</li> <li>•CHCCSM010 Implement case management practice</li> <li>•HLTWHS003 Maintain work health and safety</li> </ul>	<b>Term 2</b>  <ul style="list-style-type: none"> <li>•CHCLEG003 Manage legal and ethical compliance</li> <li>•CHCDIV001 Work with diverse people</li> <li>•CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety</li> <li>•CHCCCS019 Recognise and respond to crisis situations</li> </ul>	<b>Term 3</b>  <ul style="list-style-type: none"> <li>• CHCCSM013 Facilitate and review case management</li> <li>•CHCPRT025 Identify and report children and young people at risk</li> <li>•CHCCOM005 Communicate and work in health or community services</li> <li>•CHCCCS038 Facilitate the empowerment of people receiving support</li> </ul>	<b>Term 4</b>  <ul style="list-style-type: none"> <li>• CHCMGT005 Facilitate workplace debriefing and support processes</li> <li>•CHCCSM009 Facilitate goal-directed planning</li> </ul>
<b>Term 5</b>  <ul style="list-style-type: none"> <li>•CHCPRP003 Reflect on and improve own professional practice</li> <li>•CHCCCS004 Assess co-existing needs</li> </ul>	<b>Term 6</b>  <ul style="list-style-type: none"> <li>•CHCCCS007 Develop and implement service programs</li> <li>•CHCCSM016 Undertake advanced assessments</li> </ul>	<b>Term 7</b>  <ul style="list-style-type: none"> <li>• CHCDEV005 Analyse impacts of sociological factors on people in community work and services</li> <li>•CHCCSM015 Undertake case management in a child protection framework</li> </ul>	<b>Term 8</b>  <ul style="list-style-type: none"> <li>• Work Placement</li> </ul>

## Minimum Entry Requirements







## Academic Calendar





### Year 2024

<b>Term 1</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 15 Jan 2024</li> <li>Teaching Date: 15 Jan - 22 Mar</li> <li>Break 25 Mar - 5 Apr</li> </ul>	<b>Term 2</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 8 Apr 2024</li> <li>Teaching Date: 8 Apr - 16 Jun</li> <li>Break 17 Jun - 28 Jun</li> </ul>	<b>Term 3</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 1 Jul 2024</li> <li>Teaching Date: 1 Jul - 6 Sep</li> <li>Break 9 - 20 Sep</li> </ul>	<b>Term 4</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 23 Sep 2024</li> <li>Teaching Date: 23 Sep - 29 Nov</li> <li>Break 2 Dec - 10 Jan</li> </ul>
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### Year 2025

<b>Term 1</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 13 Jan 2025</li> <li>Teaching Date: 13 Jan - 21 Mar</li> <li>Break 24 Mar - 4 Apr</li> </ul>	<b>Term 2</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 7 Apr 2025</li> <li>Teaching Date: 7 Apr - 13 Jun</li> <li>Break 16 Jun - 27 Jun</li> </ul>	<b>Term 3</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 30 Jun 2025</li> <li>Teaching Date: 30 Jun - 5 Sep</li> <li>Break 8 - 19 Sep</li> </ul>	<b>Term 4</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 25 Sep 2025</li> <li>Teaching Date: 22 Sep - 28 Nov</li> <li>Break 1 Dec - 9 Jan</li> </ul>
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### Year 2026

<b>Term 1</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 12 Jan 2026</li> <li>Teaching Date: 12 Jan - 20 Mar</li> <li>Break 23 Mar - 3 Apr</li> </ul>	<b>Term 2</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 6 Apr 2026</li> <li>Teaching Date: 6 Apr - 12 Jun</li> <li>Break 15 Jun - 26 Jun</li> </ul>	<b>Term 3</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 29 Jun 2026</li> <li>Teaching Date: 29 Jun - 4 Sep</li> <li>Break 7 - 18 Sep</li> </ul>	<b>Term 4</b>  <ul style="list-style-type: none"> <li>Enrolment/ Orientation Day: 21 Sep 2026</li> <li>Teaching Date: 21 Sep - 27 Nov</li> <li>Break 30 Nov - 8 Jan</li> </ul>
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## Course Fees and Charges

### Student fees (AUD) for International and Domestic Students

Application fee (non-refundable)	\$200
Tuition fee	\$24,000 (\$3,000 per Term)
Materials fee	\$1,000
<b>Total</b>	<b>\$25,200</b>

### Other fees and charges (AUD) as applicable

Airport pick-up fee	\$150 (optional)
Accommodation placement fee	\$250 (optional)
Re-issuing a testamur or statement of attainment	\$50 (Inclusive GST)
Missed/ Re-Assessment fee	\$300 (need basis)
RPL per unit of competency	\$250 (need basis)
Replacement of learner workbook – per unit	\$30 (need basis)
Late payment fee	10% (need basis)
Bank transfer fee	\$25 (need basis)

## Payment Schedule

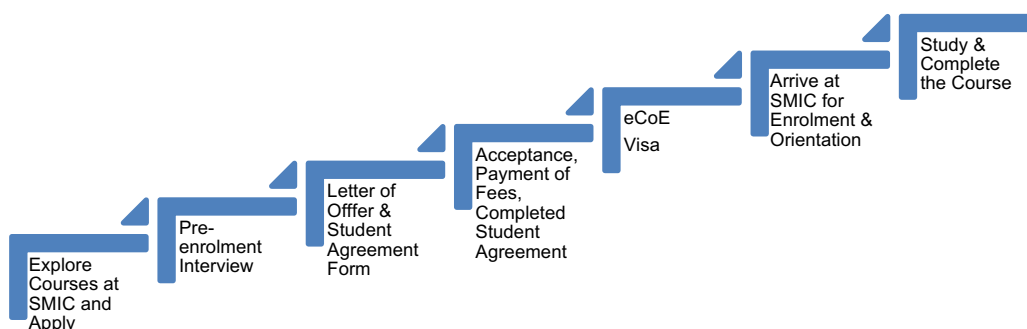
International Students (Offshore)	On-shore International & Domestic Students
One-off payment of the whole first year of course fees <b>\$12,000 + \$1,000</b> (material fees) + \$200 (application fees) + any other fees, followed by 4 equal payments of \$3,000 each.	1 <sup>st</sup> Payment - \$4,200 (including application & material fees)
	2 <sup>nd</sup> to 8 <sup>th</sup> Payment - \$3,000 each term

The Sydney Metropolitan International College requires **offshore international students pay their first year's fees in full and in advance so as to assess their Genuine Student (GS)** requirement proof for financial capacity to pay for the course. Following years' fees can be paid by instalments.

The Sydney Metropolitan International College provides the option for onshore international students and Australian domestic students to pay their fees in instalments. All term payments must be paid in full and in advance of the term commencing in order to maintain a valid enrolment.

## Application Process

To enroll in a course as an overseas student at Sydney Metropolitan International College, applicants must complete an International Student Enrolment Form, which is available from the website link <https://smic.edu.au/future-students/how-to-apply/>. The form should be completed in full and submitted by email to [admissions@smic.edu.au](mailto:admissions@smic.edu.au). A simplified application and study process is illustrated below:



The application for enrolment must be accompanied by:

- Evidence of IELTS proficiency (General Score of 6.0 with no band less than 5.5)
- Evidence of a High School Certificate (the Australian year 12) or equivalent secondary schooling outcome
- Current Passport that has more than 3 years duration
- Current student visa for international students

When we receive your application, our Admissions Officer will review it for completeness. When the application is complete, the officer will organise a pre-enrolment interview with the student via phone, skype or other means. If the officer is satisfied with the applicant's documentation and interview, you will be issued a Letter of Offer, sometimes with condition, with an invoice for initial payment of fees and a Student Agreement form. This Offer is valid for 2 weeks. Within this period, you need to accept the offer by paying the fees and returning the completed Written Student Agreement, with any other documents stated in the conditions such as IELTS score and education proof.

Upon receipt of your acceptance and approval of your application, an electronic confirmation of enrolment (eCoE) will be generated and forwarded to the Department of Home Affairs and yourself at the address provided on your application with an official receipt for the fees paid.

International students can then proceed with the application for an Australia visa. It is the applicant's responsibility to apply and obtain a student visa.

## Visa Related Information for Students

### Making a Student Visa Application

Complete the online form through the DHA's ImmiAccount and pay the application fee.  
<https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/student-500>

Include evidence of your intended course of study. This can be a Confirmation of Enrolment (CoE) or, for applicants already inside Australia, a Letter of Offer from your education institution.

### Successful Student Visa

If your student visa application is approved, you should contact Sydney Metropolitan International College and provide evidence of approval. Sydney Metropolitan International College will contact you to confirm your timetable, start date and all other arrangements for your study with us.

### Unsuccessful Student Visa

If your student visa application is NOT approved, you must advise Sydney Metropolitan International College and apply in writing for a refund of student fees, in accordance with our Fee Refund Policy.

### Protection under Australian Consumer Law

As a student undertaking a vocational education and training course, you are protected under Australian Consumer Law and under State and Territory consumer protection laws. These protections include areas such as unfair contract terms, consumer guarantees, to a statutory cooling-off period, and unscrupulous sales practices. You can find more information about your rights as a consumer from the Australian Consumer Law website, which includes a range of helpful guides relating to specific protection areas. Please visit the following site for more information: [Australian Consumer Law](#).

## Further Information for International Students

International students are encouraged to visit <http://www.smic.edu.au>. This site gives more information about the study environment, course fees and refund policy, support services, and schooling obligations for dependent children. Also, see the International Student Handbook for further details. The website covers the remaining general information relevant to all International Students and is required by the legislation. It also has links to other Sydney Metropolitan International College pages with specific information.

For further information, please contact Sydney Metropolitan International College Admissions Office: E-mail: [admissions@smic.edu.au](mailto:admissions@smic.edu.au) Phone: +61 2 9744 1356.

